



## CUSTOMER AGREEMENT

This Customer Agreement (“Agreement”) is entered into by and between the Client and Quantix Financial Services Ltd (referred to as QFS), regulated by the International Financial Services Commission (IFSC) of Belize License No IFSC/60/324/TS/17. Its successors and assigns, and the undersigned individual or legal entity, including a corporation, limited liability company, trust or partnership (as applicable, “Customer”) that wants to open a Customer Account (“Account”) with QFS.

In consideration of QFS’s agreement to carry one or more Accounts of Customer and provide services to Customer in connection with the purchase and sale of over-the-counter foreign currency exchange, CFD, or other derivatives contracts (“FX”), Customer agrees as follows:

### A. TRADING

#### 1. AUTHORIZATION TO TRADE.

Subject to the terms and conditions of this Agreement and acceptance of Customer’s application to open an Account with QFS, Customer hereby authorizes QFS to maintain one or more Accounts in Customer’s name and engage in FX transactions for Customer’s Account in accordance with oral, written or electronic instructions by Customer and its officers, partners, principals, employees or other agents (“Representatives”). Customer will bear the risk of all unauthorized instructions by its Representatives and will indemnify and hold QFS harmless from all claims, liabilities, losses, damages, fees, costs and expenses relating to or arising from QFS’s reliance on such instructions, including any improper, unauthorized or fraudulent instructions by the Representatives, except in cases of gross negligence or willful misconduct by QFS. Unless expressly stated otherwise in writing, all transactions entered into between QFS and Customer shall be governed by the terms of this Agreement, as amended from time to time (including, without limitation, QFS’s Risk Disclosures and Trading Policies and Procedures).

### B. ACCOUNTS

#### 1. ACCOUNT APPROVALS AND MAINTENANCE.

QFS may reject Customer’s application or close Customer’s Account for any reason, at QFS’s sole and absolute discretion. QFS may require Customer to provide QFS with additional information or documentation in order for QFS to continue carrying Customer’s Account. Customer acknowledges that QFS may, at any time in its sole and absolute discretion, restrict trading, disbursements or transfers. QFS may amend, change, revise, add or modify the Agreement at any time. The most current

Agreement will be posted to TFX Web site <http://www.tfxmarkets.com>. Customer understands that this Agreement cannot be modified by any verbal statements or written amendments that Customer seeks to make to the Agreement without written acceptance from the General Counsel of QFS. Customer acknowledges and agrees that Accounts are segregated in the QFS’s books and records only, and Customer’s funds are not FDIC-insured and are deposited with a liquidity provider selected by QFS in its sole discretion.

#### 2. JOINT ACCOUNT OWNERS.

If this Account is held by more than one (1) person, all of the joint holders agree to be jointly and severally liable for the obligations assumed in this Agreement. If this Account is held in trust, joint ownership, or partnership, the undersigned hereby agrees to indemnify, defend and hold harmless QFS for any losses resulting from breach of any fiduciary duty of the undersigned to the other holders and beneficiaries of this Account. Further, any one or more of the joint owners shall have full authority for the Account and risk of the Account owners, to buy, sell, and trade in transactions of foreign currencies or off-exchange options, to deposit with and withdraw from QFS, currencies, securities, negotiable instruments, and other property, including withdrawals to or for the individual use or Account of the party directing the sale or of any other party, to receive and acquiesce in the correctness of notices, confirmations, requests, demands and all other forms of communications, and to settle, compromise, adjust, and give releases with respect to any and all claims, demands, disputes, and controversies. Upon death or legal incapacity of any of the undersigned, QFS is authorized to take such action in regard to the Account, as QFS may deem advisable to protect itself against any liability, penalty or loss. Customer agrees to notify QFS immediately upon the death or legal incapacity of any joint owner. QFS may terminate this Agreement by written notice to any one of the joint owners. In the event that QFS receives a notice of a dispute between or conflicting instructions from joint account holders, QFS may, but is not required to, place restrictions on the account, including restrictions on withdrawals or transfers from an account, until QFS receives satisfactory documentations that the dispute has been resolved or all joint account holders give QFS instructions.

#### 3. MARGINS AND DEPOSIT REQUIREMENTS.

Customer shall provide and maintain margin in such amounts and in such forms as QFS, in its sole discretion, may require. Customer agrees to deposit by QFS systems such additional margin when and as required by QFS, and will immediately meet all Margin Calls in such mode of transmission as QFS shall, in its sole discretion, designate.

QFS may change margin requirements at any time without prior notice. QFS retains the right to limit the amount and/or total number of open positions that Customer may acquire or maintain at QFS. QFS reserves the right to close any Customer positions at any time that it deems necessary. QFS shall not be responsible for any loss or damage caused, directly or indirectly, by any events, actions or omissions including but not limited to loss or damage resulting, directly or indirectly, from any delays or inaccuracies in the transmission of orders and/or information due to a breakdown in or failure of any transmission or communication facilities. For example, in volatile market conditions a margin call may be delayed resulting in the possibility of a negative usable margin; a margin call may occur even if positions are hedged, in the jurisdictions where hedging is permitted by law, due to currency conversion rate volatility or daily interest charges or credits.

#### 4. ROLLOVERS.

QFS may, in its sole discretion and without notice to Customer, offset Customer's open positions, roll over Customer's open positions into the next settlement time period, or make or receive delivery on behalf of Customer upon any terms and by any methods deemed reasonable by QFS, in its sole discretion. Terms and/or methods for delivering, offsetting, or rolling over Customer's open positions may differ on a customer-by-customer basis, at QFS's sole discretion. Any positions held in Customer's Account between 22:30 - 23:30 GMT may be rolled over to the next settlement date and the Account may be debited or credited for the interest differential for the rollover period.

#### 5. SETTLEMENT DATE OFFSET INSTRUCTIONS.

Offset instructions on currency positions open prior to settlement arriving at settlement date must be given to QFS at least one (1) business day prior to the settlement or value day. Alternatively, sufficient funds to take delivery or the necessary delivery documents must be in the possession of QFS within the same period described above. If neither instructions, funds nor documents are received, QFS may without notice, either offset Customer's position or roll Customer's positions into the next settlement time period or make or receive delivery on behalf of Customer upon such terms and by such methods deemed reasonable by QFS in its sole discretion.

#### 6. LIQUIDATION OF ACCOUNTS.

In the event of: (a) death or judicial declaration of incompetence of Customer or, in the case of a legal entity, its dissolution or liquidation; (b) filing of a petition in bankruptcy, or a petition for the appointment of a receiver, or the institution of any insolvency or similar proceeding

by or against Customer; (c) filing of an attachment against any of Customer's Accounts carried by QFS; (d) insufficient margin, or QFS's determination that any collateral deposited to protect one or more Accounts of Customer is inadequate, regardless of current market quotations, to secure the Account; (e) Customer's failure to provide QFS any information requested pursuant to this Agreement; or (f) any other circumstances or developments that QFS deems appropriate for its protection, and in QFS's sole discretion, it may take one or more, or any portion of, the following actions: (1) sell any or purchase any or all FX contracts, securities or other property held or carried for Customer; and (2) cancel any or all outstanding orders or contracts, or any other commitments made with Customer. Any of the above actions may be taken without demand for margin or additional margin, without prior notice of sale or purchase or other notice to Customer, Customer's personal or appointed representatives, heirs, executors, administrators, trustees, legatees or assigns and regardless of whether the ownership interest shall be solely Customer's or held jointly with others.

#### 7. MANAGED ACCOUNTS.

With regard to managed Accounts, a money manager ("Money Manager") is a person or entity authorized to make decisions with respect to an Account on behalf of the Account's beneficial owners, including a trustee, custodian, conservator, guardian, executor, administrator, attorney-in-fact, or investment advisor or other person to whom Customer has granted trading authority over an Account. Customer understands and agrees that QFS may, but is not required to, review any action or inaction by a Money Manager with respect to an Account and is not responsible for determining whether a Money Manager's action or inaction satisfies the standard of care applicable to such Money Manager's handling of the Account. Customer further understands and agrees that QFS is not responsible for determining the validity of a person's or entity's status or capacity to serve as a Money Manager. Customer agrees to hold QFS and its officers, directors, employees, agents and affiliates harmless from any liability, claim, or expense, including attorneys' fees and disbursements, as incurred, for the actions or non-actions of Customer's Money Manager.

#### C. CUSTOMER REPRESENTATIONS

##### 1. GENERAL REPRESENTATIONS AND WARRANTIES.

Customer represents and warrants that:

a) Customer is of sound mind, legal age and legal competence;

b) Customer (if not a natural person) is duly organized and validly existing under the applicable laws of the jurisdiction of its organization;

c) Execution and delivery of this Agreement and all transactions contemplated hereunder have been duly authorized by Customer and will not violate any statute, rule, regulation, ordinance, charter, by-law or policy applicable to Customer;

d) Each person executing and delivering this Agreement has been duly authorized by Customer to do so;

e) No person other than the Customer has or will have an interest in Customer's Account;

f) Regardless of any subsequent determination to the contrary, Customer is suitable to trade FX,

g) Customer is not now an employee of any exchange, any corporation in which any exchange owns a majority of the capital stock, any member of any exchange and/or firm registered on any exchange, or any bank, trust, or insurance company that trades the same instruments as those offered by QFS, and in the event that Customer becomes so employed, Customer will promptly notify QFS via e-mail of such employment;

h) Customer has read and understands the Risk Disclosure Statement, Arbitration Agreement and Trading Policies contained in this Agreement;

i) Customer has conducted simulated trading using the demo trading platform for a period that has allowed the Customer to develop a full understanding of the trading platform;

j) All information provided by Customer to QFS, including information regarding Customer's trading experience and investment sophistication, is true, correct and complete, and Customer will notify QFS promptly of any changes in such information.

k) Customer will not engage in FX transactions for purposes of arbitrage or exploitation of temporary inaccuracies in any exchange rates or technical discrepancies.

## 2. DISCLOSURE OF FINANCIAL INFORMATION.

Customer represents and warrants that the financial information disclosed to QFS in the Application is an accurate representation of the Customer's current financial condition. Customer represents and warrants that in

determining Customer's Net Worth, Gross Income, Total Assets and Liabilities were carefully calculated. Customer represents and warrants that in determining the value of Total Assets, the Customer included cash and/or cash equivalents, Marketable securities, real estate owned (excluding primary residence), the cash value of life insurance and other valuable Assets. Customer represents and warrants that in determining the value of Liabilities, Customer included notes payable to banks (secured and unsecured), notes payable to relatives, real estate mortgages payable (excluding primary residence) and other debts. Customer represents and warrants that Customer has very carefully considered the portion of Customer's Total Assets which Customer considers to be Risk Capital. Customer recognizes that Risk Capital is the amount of money Customer is willing to put at risk and if lost would not, in any way, change Customer's lifestyle. Customer agrees to immediately inform QFS if the Customer's financial condition changes in such a way as to reduce Customer's Net Worth and/or Risk Capital.

## 3. CREDIT.

Customer authorizes QFS or agents acting on behalf of QFS to investigate Customer's credit standing and in connection therewith to contact such banks, financial institutions and credit agencies as QFS shall deem appropriate to verify information regarding Customer. Customer further authorizes QFS to investigate Customer's current and past investment activity, and in connection therewith, to contact such futures commission merchants, exchanges, broker/dealers, banks, compliance data centers, and any other financial and investment institution as QFS shall deem appropriate. Upon reasonable request made in writing by Customer to QFS, Customer shall be allowed to review any records maintained by QFS relating to Customer's credit standing. Customer shall also be allowed, at Customer's sole cost and expense, to copy such records. Customer acknowledges that Customer's credit score may be impacted when QFS accesses Customer's credit file. Customer also acknowledges that QFS may provide information (e.g. negative Account information of unsecured debts) regarding Customer's performance under this Agreement to these agencies.

## 4. CLIENT AREA

**IMPORTANT:** The client area is secure account management facility where clients can manage their TFX Markets account profile. It remains the responsibility of the client to keep the user details (email address and password) safe and secure.

All requests or instructions submitted through the client area will be deemed that the Customer represents that all



information submitted is true and correct, and agrees to notify QFS of any changes in writing. Furthermore, by submitting any requests or instructions, you are providing 'written instructions' to tfxmarkets.com to undertake the request and understand that Tfxmarkets.com will not be responsible for the detriment of any account resulting from the processing the request.

## D. ORDER MANAGEMENT

### 1. CANCELLATION AND MODIFICATION REQUESTS.

Customer acknowledges that it may not be possible to cancel or modify an order. Customer understands and agrees that, if an order cannot be canceled or modified, Customer is bound by any execution of the original order. QFS is not liable to Customer if QFS is unable to cancel or modify an order. Customer further acknowledges that attempts to modify or cancel and replace an order can result in an over-execution of the order, or the execution of duplicate orders, that QFS's systems do not prevent over-execution on duplicate orders from occurring, and that Customer shall be responsible for all such executions. Customer agrees not to assume that any order has been executed or cancelled until Customer has received confirmation from QFS with regard to order execution. Customer is responsible for knowing the status of Customer's pending orders before entering additional orders. Customer agrees to contact QFS in the event Customer is unclear on the status of an order. Customer agrees to regularly review Customer's online Account Statement to confirm the status of Customer's orders.

### 2. STATEMENTS AND CONFIRMATION.

Reports of the confirmation of orders and statements of Accounts for Customer shall be deemed correct and shall be conclusive and binding upon Customer if not objected to immediately upon receipt and confirmed in writing within one (1) business day after the execution of the Customer's order. QFS will provide Customer access to view Customer's Account at any time with an online login via the Internet. QFS will not provide trade confirmation via postal mail. Written objections on Customer's part shall be directed to QFS via email to [support@tfxmarkets.com](mailto:support@tfxmarkets.com) and shall be deemed received only if actually sent via e-mail or delivered or mailed by registered mail, return receipt requested. Failure to object shall be deemed ratification of all actions taken by QFS or its agents prior to Customer's receipt of said reports. Customer's failure to receive a trade confirmation shall not relieve Customer of the obligation to object as set out herein.

### 3. CHARGES.

Customer shall pay such charges (including, without limitation, markups and markdowns, statement charges, idle Account charges, order cancellation charges, Account transfer charges, introducing broker and Money Manager fees, or other charges) arising out of QFS providing services hereunder. QFS may change its charges without notice. All such charges shall be paid by Customer as they are incurred, or as QFS in its sole and absolute discretion may determine, and Customer hereby authorizes QFS to withdraw the amount of any such charges from Customer's Account(s).

### 4. CLIENTS MONEY

4.1 AML - QFS shall neither receive nor disburse Customer's funds in cash currency or cash equivalents. All transactions between Customer and QFS shall be performed by wire, Automatic Clearing House ("ACH") or other method in which the identities of both the sending and receiving parties can be verified by QFS and which QFS, in its sole discretion, shall deem appropriate. QFS shall perform deposit/withdrawal transactions only between Customer's QFS Account and another Account which is held in Customer's name or of which Customer clearly demonstrates ownership to QFS. In order to prevent money laundering, fraud, and other unauthorized activity, QFS may limit Customer's withdrawal options.

4.2 The Customer accepts that the Funds shall be deposited in his/ her trading account on the value date received by the Institution, net of any transfer fees or other charges incurred by QFS that are imposed by the Institution (or intermediary involved in the process) that holds the Funds.

4.3 The Customer accepts that the Funds shall be deposited in his/ her trading account only if QFS is satisfied that the sender of the Funds is the Customer or his/ her authorised representative; if QFS is not satisfied as to the above then QFS has the right to reject the Funds and return them to the remitter net of any transfer fees or other charges incurred by QFS, using the same transfer method as the one through which it originally received the Funds.

4.4 The Customer accepts that withdrawal of any part of the Funds shall be concluded using the same transfer method and the same remitter as the one which QFS originally received the Funds from; under such circumstances, QFS shall return the part of the Funds requested net of any transfer fees or other charges incurred by QFS. In cases where the withdrawal amount exceeds the original sum deposited, QFS will refund the deposit sum to the same transfer method and the same remitter as the one which QFS originally received the Funds from.

Any subsequent profits can be dispersed via bank wire transfer, net of any transfer fees or other charges incurred by QFS. In any event, QFS can decide at its sole discretion to return Customer's funds using any transfer method available.

4.5 If, at any time, QFS is not satisfied with the documentation provided by the Customer in relation to the withdrawal/ deposit, QFS reserves the right to reverse to the remitter any part of the Funds net of any transfer fees or other charges incurred by QFS, using the same transfer method as the one through which it originally received the Funds.

4.6 QFS may vary commissions, charges and other costs from time to time without prior Written Notice to the Customer. All changes in commissions, charges and other costs are displayed on the client area.

4.7 If the Customer's trading account is inactive for six calendar months (or 180 days), QFS reserves the right to charge a monthly account inactive fee of USD 50 (or currency equivalent) in order to maintain the open trading account.

4.8 If the Customer's trading account has Funds of less than USD 20 (or currency equivalent), QFS reserves the right to close the account, after notifying the client accordingly, and charge a relevant fee.

## 5. QFS'S RESPONSIBILITIES.

QFS will not be responsible for delays in the transmission of orders due to a breakdown or failure of transmission or communication facilities, electrical power outage or for any other cause beyond QFS's control or anticipation. QFS shall not be liable for losses arising from the default of any agent or any other party used by QFS under this agreement.

## 6. CURRENCY FLUCTUATION RISK.

If Customer directs QFS to enter into any foreign exchange FX transaction: (a) any profit or loss arising as a result of a fluctuation in the exchange rate affecting such currency will be entirely for Customer's Account and risk; (b) all initial and subsequent deposits for margin purposes shall be made in USD, or another currency which QFS may choose to accept, in such amounts as QFS may in its sole discretion require, with subsequent deposits being in the same currency as the initial deposit; and (c) QFS is authorized to convert funds in Customer's Account for margin into and from such foreign currency at a rate of exchange determined by QFS in its sole discretion on the basis of then prevailing money market rates.

## 7. CROSS TRADE CONSENT.

Customer hereby acknowledges and agrees that QFS may act as the counter-party to Customer for any trade entered for the undersigned's Account. The Customer hereby consents to any such transaction, subject to the limitations and conditions, if any, contained in the Rules or Regulations of any bank, institution, exchange or board of trade upon which such buy or sell orders are executed, and subject to the limitations and conditions, if any, contained in any applicable Regulations of the International Financial Services Commission (IFSC) of Belize or other regulatory agency.

## E. COMMUNICATIONS

### 1. GENERAL COMMUNICATIONS.

Reports, statements, notices and any other communications shall be transmitted to Customer electronically by posting to Customer's online Account or via e-mail to the e-mail address on Customer's application, or to such other e-mail address as Customer may from time to time designate to QFS. Occasionally QFS may communicate with Customer via postal mail. If Customer does not have access to email, Customer will receive notices and other communications via postal mail. Notices regarding how to electronically review Account statements will be sent to Customers that have no access to e-mail via postal mail.

2. QFS is not responsible if the correspondence sent by postal mail is not received by Customer or if the postal mail is delayed, regardless of whether the delay or failure to receive the correspondence was caused by QFS or a third party. All communications sent via postal mail or sent by e-mail shall be deemed transmitted by QFS when posted or sent and deemed delivered to Customer personally, whether actually received by Customer or not.

### 2. E-MAIL AND ELECTRONIC COMMUNICATIONS.

All e-mails sent to and from QFS are subject to monitoring, review or disclosure to someone other than Customer or Customer's intended recipient. Customer acknowledges that there may be delays in e-mail being received by Customer's intended recipient. Customer agrees to hold QFS harmless for any delay in e-mail delivery regardless of whether the delay was caused by QFS or a third party. E-mail sent to and from a QFS address may be retained by QFS's corporate e-mail system. Customer agrees not to use e-mail to transmit orders to purchase or sell FX and further agrees that QFS is not liable for any actions taken or any omissions to act

as a result of any e-mail message Customer sends to QFS. Electronic communications with QFS via our Web site, wireless device or touchtone service are also subject to monitoring, review by or disclosure to someone other than the recipient and such communications may be retained by QFS.

## F. THIRD PARTIES

### 1. NO SEPARATE AGREEMENTS.

Customer acknowledges that Customer has no separate agreement with Customer's broker or any QFS employee or agent regarding the trading in Customer's Account, including any agreement to guarantee profits or limit losses in Customer's Account. Customer understands that Customer is under an obligation to notify QFS Compliance Department immediately in writing as to any agreement of this type. Further, Customer understands that any representations made by anyone concerning Customer's Account that differ from any statements Customer receives from QFS must be brought to the attention of QFS's Compliance Department immediately in writing. Customer understands that Customer must authorize every transaction prior to its execution unless Customer has delegated discretion to another party by signing QFS's limited power of attorney ("LPOA"). Any disputed transactions must be brought to the attention of QFS's Compliance Department pursuant to the notice requirements of this Agreement. Customer agrees to indemnify and hold QFS harmless from all damages or liability resulting from Customer's failure to notify QFS's Compliance Department within one (1) business day of any of the occurrences referred to herein. All notices required under this section shall be sent to QFS at its home office.

### 2. REVENUE SHARING DISCLOSURE.

Customer acknowledges that QFS may enter into revenue sharing arrangements with or retain the services any other third party vendors in connection with technology support, back office and operational support functions relating to Customer's Accounts. QFS reserves the right to enter into such compensation or revenue sharing arrangements any other third party vendors based on volume traded, bid/offer pricing or other outside commission or revenue sharing models.

## G. COMPLIANCE

### 1. ANTI-MONEY LAUNDERING PROCEDURES.

Customer agrees to and acknowledges that QFS may conduct the following procedures at the time of the opening and throughout the existence of the Account:

a. Identity Verification. To help the government fight the funding of terrorism and money laundering activities, QFS is required to obtain, verify, and record information that identifies each person who opens an Account with QFS. When Customer opens an Account, QFS is required to collect information such as the following: 1) Customer's name; 2) date of birth; 3) permanent address; and 4) identification number. QFS may verify Customer's identifying information by performing a credit check, or requiring Customer to provide a driver's license or other identifying documents.

b. Monitoring. QFS may monitor the trading activity in Accounts to investigate or identify potential money laundering.

c. Prohibited Banks Verification. QFS is prohibited from conducting business with the following entities ("Restricted entities"): Banco Delta Asia; VEF Bank; Commercial Bank of Syria; Syrian Lebanese Commercial Bank; Myanmar Mayflower Bank; Asia Wealth Bank; Any Burmese banking institution, including foreign branches; And any subsidiaries of the above entities. The Customer may not, directly or indirectly, deposit money into the QFS trading Account from a Restricted entity. Nor may the Customer, directly or indirectly, withdraw money from the QFS trading Account to any Restricted entity. If we become aware that any Restricted entity is associated with a Customer's QFS trading Account, we will take appropriate steps to prevent such access, including, where necessary, terminating the Account.

### 2. SECURITY AND CONFIDENTIALITY.

Customer agrees and acknowledges that Customer is the exclusive owner and solely responsible, jointly and severally if applicable, for the confidentiality and protection of Customer's Account number(s) and password(s) that allows Customer to place on-line orders and access QFS's electronic trading systems. Customer further agrees that Customer will be fully responsible for all activities including brokerage transactions that arise from the use of Customer's Account number(s) and password(s). Customer agrees to indemnify and hold QFS harmless from: if any other person utilizing Customer's confidential information provides instructions to QFS that may be contrary to Customer's instructions. Customer will immediately notify QFS in writing or by e-mail of any loss, theft or unauthorized use of Customer's Account number and/or passwords.

### 3. INTELLECTUAL PROPERTY AND CONFIDENTIALITY.

All copyright, trademark, trade secret and other intellectual property rights in the QFS MetaTrader Online Trading



Platform ("Trading Platform") shall remain at all times the sole and exclusive property of QFS and/or its 3rd party service providers and Customers shall have no right or interest in the Trading Platform except for the right to access and use the Trading Platform as specified herein. Customer acknowledges that the Trading Platform are confidential and have been developed through the expenditure of substantial skill, time, effort and money. Customer will protect the confidentiality of QFS and/or its 3rd party service providers by allowing access to the Trading Platform only by its employees and agents on a need to access basis. Customer will not publish, distribute, or otherwise make information available to third parties any information derived from or relating to the Trading Platform. Customer will not copy, modify, de-compile, reverse engineer, and make derivative works of the Trading Platform or in the manner in which it operates.

#### 4. NO ADVICE AND NO RECOMMENDATIONS.

Customer acknowledges that QFS does not and will not give investment, legal or tax advice or make trading recommendations. Customer acknowledges that QFS makes no representations concerning the tax implications or treatment of FX contracts. Customer agrees that Customer is a self-directed investor and all orders entered are unsolicited and based on Customer's own investment decision or the investment decision of Customer's duly authorized representative. Customer agrees that neither QFS nor any of its employees may be Customer's duly authorized representative and that Customer will neither solicit nor rely upon QFS or any of its employees for any such advice. Customer understands that Customer is solely responsible for all orders entered, including but not limited to trade qualifiers, the number of trades entered, the suitability of any trade(s), investment strategies and risks associated with each trade, and will not hold QFS or any of its employees liable for those investment decisions. Customer further understands that QFS does not and will not review the appropriateness or suitability of any transactions implemented or investment strategies employed in Customer's Account. Customer hereby agrees to hold QFS and its officers, directors, employees, agents and affiliates harmless from any liability, financial or otherwise, or expense (including attorneys' fees and disbursements), as incurred, as a result of any losses or damages Customer may suffer with respect to any such decisions, instructions, transactions or strategies employed in Customer's Account by Customer or Customer's duly authorized representative, or as a result of any breach by Customer of any of the covenants, representations, acknowledgments or warranties herein.

#### 5. TRADING RECOMMENDATIONS.

(a) Customer acknowledges that: (i) any market

recommendations and information communicated to Customer by QFS or by any person within the company, does not constitute an offer to sell or the solicitation of an offer to buy any FX contract, (ii) such recommendation and information, although based upon information obtained from sources believed by QFS to be reliable, may be based solely on a broker's opinion and that such information may be incomplete and may be unverified; and (iii) QFS makes no representations, warranties or guarantees as to, and shall not be responsible for, the accuracy or completeness of any such information or trading recommendation furnished to Customer. Customer acknowledges that QFS and/or its officers, directors, affiliates, associates, stockholders or representatives may have a position in or may intend to buy or sell currencies, which are the subject of market recommendations furnished to Customer, and that the market position of QFS or any such officer, director, affiliate, associate, stockholder or representative may not be consistent with the recommendations furnished to Customer by QFS.

#### 6. RISK ACKNOWLEDGMENT.

Customer acknowledges that investments in leveraged FX transactions are speculative, involve a high degree of risk, and are appropriate only for persons who can assume risk of loss of their margin deposit. Customer understands that because of the low margin normally required in trading FX contracts, price changes in FX contracts trading may result in the loss of Customer's margin deposit. Customer warrants that Customer is willing and able, financially and otherwise, to assume the risk of FX contracts trading, and in consideration of QFS's carrying his/her Account(s), Customer agrees not to hold QFS responsible for losses incurred through following its trading recommendations or suggestions or those of its employees, agents or representatives. Customer recognizes that guarantees of profit or freedom from loss are impossible in FX trading. Customer acknowledges that Customer has received no such guarantees from QFS or from any of its representatives or any introducing agent or other entity with whom Customer is conducting his/her QFS Account and has not entered into this agreement in consideration of or in reliance upon any such guarantees or similar representations.

#### 7. RECORDINGS.

Customer agrees and acknowledges that all conversations regarding Customer's Account(s) between Customer and QFS personnel may be electronically recorded with or without the use of an automatic tone-warning device. Customer further agrees to the use of such recordings and transcripts thereof as evidence by either party in connection with any dispute or proceeding that may arise involving Customer or QFS. Customer understands that

QFS destroys such recordings at regular intervals in accordance with QFS's established business procedures and Customer hereby consents to such destruction.

## 8. SECURITY AGREEMENT.

All monies, securities, negotiable instruments, FX contracts, off-exchange options and/or other property on deposit with QFS or its affiliates, in Customer's Account, for any purpose, including safekeeping, are hereby pledged with QFS and shall be subject to a security interest in QFS's favor for the discharge of all Customer's obligations to QFS, irrespective of the number of Accounts Customer has with QFS. Customer also grants QFS the right to use the above described properties and any Account credit to offset against any of Customer's obligations to QFS including, but not limited to, transfers for the purpose of margining, or for application to negative balance Accounts not promptly paid, as well as delivery costs and charges.

## 9. USE OF MONIES.

Customer hereby also grants to QFS the right to pledge, re-pledge, hypothecate, invest or loan, either separately or with the property of other customers, to itself or to others, any funds, securities, currencies, and foreign currency or off-exchange options transactions of Customer held by QFS as margin or security. QFS shall at no time be required to deliver to Customer the identical property delivered to or purchased by QFS for any Account of Customer.

## 10. TECHNOLOGY AND COMMUNICATIONS ISSUES.

QFS and/or its 3rd party service providers provide trading technology for Customer's use in connection with FX transactions made by Customer with QFS. Such trading technology includes, but is not limited to, the Trading Platform, web applications, application program interfaces, software, software code, programs, protocols and displays (collectively "Technology") for trading, analyzing trades and markets, and constructing automated trading systems. QFS provides the Technology "as is," without any warranties of merchantability, fitness for a particular purpose, or other express or implied warranties. QFS will not be responsible for the operation or performance of any automated trading system developed with Technology or for any malfunctions of Technology or for any delays or interruptions in transmission of orders due to breakdown, excessive call volume or failure of transmission or communication equipment on the Internet or otherwise, including, but not limited to, communications problems, computer software or hardware breakdowns, malfunctioning errors, any and all problems or glitches associated with computer problems or any other technical cause or causes.

## 11. FOREIGN ACCOUNTS.

Customers not residing in the Belize ("Foreign Accounts") may be asked to comply with requests for special information by QFS as required by any governmental unit or regulatory agency. This includes, but is not limited to, special calls for information. In the event of a special call for information, QFS or its agent shall be required to obtain the information set forth by any governmental unit or regulatory agency requesting information. In addition, failure to respond to a special call may cause transactions to be prohibited (other than offsetting trades) for Customer. Foreign Accounts must copy and forward an official form of picture identification and must provide a bank reference before Customer is approved for trading.

## 12. PRICE, EXECUTION, AND TRADING PLATFORM MANIPULATION

QFS strictly forbids Customer to use any device, software, or any other method to manipulate or attempt to manipulate any price, quote, software, Trading Platform, electronic system, or other data feed or interface made available to you by QFS, or to cause the execution of any order at a price that does not then exist in the market (each such activity a "Manipulation"). QFS reserves the right to investigate and review the account of any Customer that it suspects of engaging in any Manipulation and to withhold any funds that it suspects were derived as the product of such Manipulation. QFS reserves the right to make any corrections or adjustments to an account involved in any Manipulation, including: (a) amending the details of each affected transaction to reflect what we may, in our sole determination, reasonably determine to be the correct or fair terms of such transaction absent Manipulation; (b) reversing or canceling any transaction; and (c) refusing to conduct further business with any Customer. QFS will resolve any disputes related to any Manipulation in its sole and absolute discretion, and may report any incidents of Manipulation to any relevant regulatory or law enforcement agency.

## H. MISCELLANEOUS

### 1. BINDING EFFECT.

This Agreement shall be continuous and shall cover, individually and collectively, all Accounts of Customer at any time opened or reopened with QFS irrespective of any change or changes at any time in the personnel of QFS or its successors, assigns, or affiliates. This Agreement including all authorizations, shall inure to the benefit of QFS and its successors and assigns, whether by merger, consolidation or otherwise, and shall be binding upon Customer and/or the estate, executor, trustees, administrators, legal representatives, successors and





assigns of Customer. Customer hereby ratifies all transactions with QFS affected prior to the date of this Agreement, and agrees that the rights and obligations of Customer in respect thereto shall be governed by the terms of this Agreement.

## 2. TERMINATION.

This Agreement shall continue in effect until termination, and may be terminated by Customer at any time when Customer has no open position(s) and no liabilities held by or owed to QFS upon the actual receipt by QFS of written notice of termination via e-mail, or at any time whatsoever by QFS upon the transmittal of written notice of termination to Customer; provided, that such termination shall not relieve either party of any obligations set out in this Agreement nor shall it relieve Customer of any obligations arising out of prior transactions entered into in connection with this Agreement.

## 3. ACCEPTANCE.

This Agreement shall not be deemed to be accepted by QFS nor become a binding contract between Customer and QFS until Customer's information is verified and approved by QFS.

## 4. INDEMNIFICATION.

Customer agrees to indemnify and hold QFS, its affiliates, employees, agents, successors and assigns harmless from and against any and all liabilities, losses, damages, costs and expenses, including attorney's fees, incurred by QFS arising out of Customer's failure to fully and timely perform Customer's responsibilities herein or should any of the representations and warranties fail to be true and correct. Customer also agrees to pay promptly to QFS all damages, costs and expenses, including attorney's fees, incurred by QFS in the enforcement of any of the provisions of this Agreement and any other agreements between QFS and Customer.

## 5. FORCE MAJEURE.

QFS shall not be liable to Customer for any claims, losses, damages, costs or expenses, including attorneys' fees, caused, directly or indirectly, by any events, actions or omissions, including, without limitation, claims, losses, damages, costs or expenses, including attorneys' fees, resulting from civil unrest, war, insurrection, international intervention, governmental action (including, without limitation, exchange controls, forfeitures, nationalizations, devaluations), natural disasters, acts of God, market conditions, inability to communicate with any relevant person or any delay, disruption, failure or malfunction of any transmission or communication system or computer facility, whether belonging to QFS, Customer, any market, or any settlement or clearing system.

## 6. TERMS AND HEADINGS.

The term "QFS" shall be deemed to include QFS, its affiliates, divisions, successors and assigns; the term "Customer" shall mean the party (or parties) executing the Agreement; and the term "Agreement" shall include all other agreements and authorizations executed by Customer in connection with the maintenance of Customer's Account with QFS regardless of when executed. The paragraph headings in this Agreement are inserted for convenience of reference only and are not deemed to limit the applicability or affect the meaning of any of its provisions.

## 7. GOVERNING LAW AND JURISDICTION.

This Agreement, and the rights and obligations of the parties hereto, shall be governed by, construed and enforced in all respects by the laws of the Belize, without regard to choice of law principles.

## 8. USE OF QFS'S WEB SITES.

Web sites refer to QFS's Web sites (<http://www.tfxmarkets.com> and additional Web sites that QFS may register). The Web sites provide Customer with content and information. The content on the Web sites is provided as a convenience but may be inaccurate or outdated. Customer agrees at all times to rely upon Customer's transaction confirmations and statements as the official records of Customer's Account. Information is not related specifically to an Account. Information is financial or investment information provided by third parties to QFS that QFS provides to Customer, which includes market data, news, research, financial analysis, commentary, or tools. The information on the Web sites is provided from sources believed to be reliable but cannot be guaranteed. The information provided on our Web sites is not customized for Customer and Customer understands that the information provided to Customer is not a recommendation to Customer about the suitability of a purchase and/or sale of any currency. QFS may without notice to Customer change, revise, modify, add, upgrade, remove or discontinue any part of QFS's Web sites. The Web sites may include hyperlinks to third-party web sites. QFS is not responsible for the information or content provided by such third party web sites.

## 9. MARKET DATA, NEWS AND OTHER INFORMATION.

Customer agrees that the market data, news and other information available to Customer through our Web site is for Customer's personal use and that Customer will not retransmit or republish this information in any form without the written consent of QFS.

#### 10. NO WAIVER OR AMENDMENT.

No provision of this Agreement may be waived or amended by the Customer unless the waiver or amendment is in writing and signed by both Customer and an authorized officer of QFS. No waiver or amendment of this Agreement may be implied from any course of trading between the parties or from any failure by QFS or its agents to assert its rights under this Agreement on any occasion or series of occasions. No oral agreements or instructions to the contrary shall be recognized as enforceable. This instrument and the attachments hereto embody the entire agreement of the parties, superseding any and all prior written and oral agreements and there are no other terms, conditions or obligations other than those contained herein.

#### 11. SEVERABILITY.

This Agreement, any attachments hereto, and the terms and conditions contained in statements and confirmations, contain the entire agreement between the parties with respect to the subject matter hereof. If any provision or condition of this Agreement shall be held to be invalid or unenforceable by any court, or regulatory or self-regulating agency or body, such provision shall be deemed modified, or, if necessary, rescinded in order to comply with the relevant court, or regulatory or self-regulatory agency or body. The validity of the remaining provisions and conditions shall not be affected thereby, and this Agreement shall be carried out as if such invalid or unenforceable provision or condition was not contained herein.

#### 12. ACCOUNT TRANSFER AND ASSIGNMENT.

Customer authorizes QFS to transfer and assign Customer's Account to any legal entity or company effective after QFS provides Customer prior written notice. Customer may not transfer or assign this Agreement without QFS's prior written consent. Any purported assignment by the Customer in violation of this provision is null, void and unenforceable.

#### I. RISK DISCLOSURE STATEMENT.

1. Trading in margined FX involves a high degree of risk including the risk of loss of the Customer's entire Risk Capital deposited with QFS. Losses, in some cases, have the potential to extend beyond the Customer's Account Value. In consideration of QFS agreeing to enter into FX Contracts with its Customer(s) for this Account, QFS requires all the undersigned Customer(s) to analyze their financial objectives, financial status, investment constraints and tax situation to determine whether FX trading is suitable. In addition, we require our Customers to carefully read and acknowledge the QFS Risk

Disclosure Statement that outlines without limitation the risks associated with trading margined FX through QFS. By signing this Agreement the Customer understands and agrees that:

2. OTC Margined FX Trading involves a high amount of risk and is highly speculative. Customer(s) agrees that they are in full understanding and willing to assume the legal, economic, and other risks associated with the trading in margined FX, and are willing and able to assume the loss of their entire Risk Capital, defined as those funds, that if lost, would not change your lifestyle or your family's lifestyle. As such, they further agree that margined FX trading is not suitable for Retirement Funds. QFS encourages Customers to closely manage outstanding open positions and to use prudent money management precautions such as, but not limited to, Stop Loss Orders.

3. Excessive leverage available with Margined FX can lead to quick losses. Customer(s) agrees that using a high degree of leverage, defined as the use of a small amount of capital to control a larger amount of an Open Position, can result in large losses due to a price change(s) of open Foreign Currency Contract(s) with QFS. QFS provides leverage on most Currency Pairs for most customers of 100:1. With 100:1 leverage the Customer has the potential to control 1,000,000 unit position with 10,000 units notional value in an Account. QFS encourages its Customers to use only that portion of leverage that the Customer is most comfortable with and to use money management precautions such as, but not limited to, Stop Loss Orders for the purpose of limiting risk. QFS reserves, at its sole discretion, the right to reduce or increase the amount of leverage given on any Currency Pair at any time and without notice.

4. FX trading experience periods of liquidity risk. Customer acknowledges that Liquidity Risk, resulting from decreased liquidity of a currency pair, is usually due to unanticipated changes in economic and/or political conditions. Customer also acknowledges that Liquidity Risk can affect the general market in that all participants experience the same lack of buyers and/or sellers. The Customer also understands that liquidity risk can be QFS specific due to changes in liquidity available to QFS from an QFS Custodian of funds interbank liquidity providers or specific to retail FX market makers due to a perception that the risks of the market segment has increased. When liquidity decreases, Customers can expect, at the minimum, to have wider bid to ask spreads as the supply of available bid/ask prices, outstrips the demand. Decreases in liquidity can also result in "Fast Market" conditions where the price of a currency pair moves sharply higher or lower or in a volatile up/down pattern

without trading in an ordinary step-like fashion. In some instances, there may exist the possibility that a trading bid and/or ask price for a FX pair or pairs are not available (a situation where there is no liquidity). Although there may be instances when the aggregate OTC FX market enters a "Fast Market" situation or periods where liquidity is in short or no supply, it is important to note that, QFS prices, bid/ask spreads and liquidity will reflect the prevailing interbank market liquidity for QFS. QFS can Liquidate Positions of the Customer that do not have adequate margin: Because of the leverage available with OTC Margined FX Trading and the potential for extreme volatility, an QFS Custodian of funds reserves the sole discretionary right to liquidate Customer's Account(s) should the Margin in the Account not be sufficient to cover the potential risk of loss. QFS graphically shows the Customer's Liquidation Level on the Customers QFS Margin Monitor. Should the Customer's Account value go below the free of programming bugs that can cause trading, position keeping or any other required functionality of the Trading Platform and other relevant software applications associated with QFS including but limited to clearing, market making and escrow Account software, from becoming inoperable or without errors.

5. There is a Communication Risk that the Customer assumes. Although QFS will have qualified representatives available on the telephone during business hours, a representative may become unavailable due to communication or other malfunction, or high call volume. The Customer acknowledges and agrees that they will hold harmless QFS for any loss or missed trading opportunity resulting from any communication problems the Customer may encounter.

6. QFS does not take responsibility for Money Managers. Should a Customer grant a Money Manager trading discretionary trading authority or control over a Customer's Account, the Customer acknowledges that QFS does not take any responsibility for any action done by that Third Party on the Customer's behalf. The Customer grants Money Manager trading authority for the Customers Account at its sole, and full risk. QFS reserves the right to correct any transactions executed on misquoting errors: In the case when a quoting error occurs that results in a Customer transaction done at an off-market price, QFS reserves the sole discretionary right to make the necessary corrections and adjustments to the Customer's Account whether it be in the favor of the Customer or not in the Customer's favor. Any change will be reported to the Customer either verbally or via an electronic method such as but not limited to email.

7. All Market Recommendations made by QFS or any representative of QFS are for informational purposes only. Any decision by the Customer to buy or sell a foreign currency pair is an independent decision by the Customer. Market recommendations made by QFS or a representative of QFS do not constitute an offer to sell or buy any Foreign Currency pair from QFS or from any other source that may provide straight-through processing prices to the Customer. QFS and its employees are not investment advisor(s) and have no fiduciary duty to Customer and therefore is not liable for any losses incurred by the Customer as a result of information or any recommendations made by QFS or representative of QFS. Customer is at Risk if QFS should go out of business. There is no guarantee that QFS as a business will be profitable. Consequently, there exists a credit risk that QFS may be subject to losses, which could, in turn, jeopardize the capital that the Customers have in their Accounts. Customer acknowledges that in the event of insolvency, the Customer can only look to QFS for performance and return of all Collateral and Margin that the Customer may have at QFS.

8. QFS may decide to exit the FX Business. As a result, the Customer agrees and acknowledges that QFS may liquidate all Customer positions, and return margined funds to the Customer at the sole discretion of QFS, at any time and for any reason. QFS Customers do not hold QFS liable for any loss as a result of liquidation of the Customers position either on an actual basis or as a result of missed profit opportunities.

9. Customers are responsible for any reporting errors. Any reporting and confirmation errors of omission, and/or errors in details of transactions including but not limited to the price contracts were executed, the currency pair traded, the market direction (i.e., "buy" or "sell") of order, the type of order and/or any errors in fees, charges or credits to the Customer's Account including but not limited to charges for executing a transaction, wiring funds, rolling over position, and sweeping foreign currency balances into the home currency, require that the customer notify QFS immediately upon discovery for review. In addition, the Customer is responsible to submit any errors in writing to QFS and send the complete details to Attn: Quantix Financial Services Ltd, Suite C, Orion Mall, Palm Street, Victoria, Seychelles. Notice shall be deemed received only if actually delivered or mailed by registered mail to, return receipt requested.

10. Risks from trades done using chat communication devices. QFS may utilize an electronic conversational application or other similar chat application for the communication and execution of some market orders.

Trades done using chat applications or the telephone should only be done if the Customer cannot execute using the Trading Platform. Although currently not planned, QFS reserves the right to charge a commission for trades done over chat applications. Should QFS charge a commission for chat application trades, it will be reported on the QFS Website and be reflected as a line item debit in your QFS Account Reports. All trades and charges done via chat applications are final. Neither QFS nor third party chat application provider is responsible or liable if the electronic logs of the electronic conversations are erased or never recorded because of error, omission or any reason. QFS is also not liable should User Name, Password and Account information be obtained knowingly or unknowingly by a Third Party and as a result, trades done in the name of the Customer without his or her knowledge or authorization.

11. QFS has limited liability. The Customer agrees and acknowledges that QFS shall not be liable to the Customer for any claims, losses, damages, costs or expenses, including attorneys' fees caused directly or indirectly by any events, actions or omissions, without limitation, claims, losses, damages, costs and expenses, including attorney's fees, resulting from civil unrest, war, insurrection, international intervention, governmental action) including, without limits, exchange controls, forfeitures, devaluations and nationalizations), natural disasters, acts of God, market conditions, communication problems or any delay, disruption, failure of any transmission or communication system or computer hardware or software application whether supplied and belonging to QFS or from a third party vendor that the Customer and QFS relies on to conduct execution and reporting services.

12. Effect of "Leverage" or "Gearing". FX contracts carry a high degree of risk. The amount of initial margin is small relative to the value of the FX contract so that transactions are "leveraged" or "geared". A relatively small market movement may have a proportionately larger impact on the funds Customer has deposited or will have to deposit. This may work against Customer as well as for Customer. Customer may sustain a total loss of initial margin funds and any additional funds deposited with the firm to maintain Customer's position.

13. Risk-reducing orders or strategies. Placing contingent orders, such as "stop-loss" or "limit" orders, particularly in volatile market conditions, will not necessarily limit Customer's losses to the intended amounts, since market conditions may make it impossible to execute such orders. Strategies using combinations of positions, such as

"spread" and "straddle" positions may be as risky as taking simple "long" or "short" positions.

14. Charges. Before Customer begins to trade, Customer should obtain a clear understanding of all charges for which Customer may be liable. These charges will affect Customer's net profit (if any) or increase Customer's loss.

15. Electronic trading. Trading on an electronic trading system may differ not only from trading in an open-outcry market but also from trading on other electronic trading systems. If Customer undertakes transactions on an electronic trading system, Customer will be exposed to risks associated with the system including any failure of hardware and software. The result of any system failure may be that Customer's order is either not executed according to Customer's instructions or not executed at all. Since QFS does not control signal power, its reception or routing via Internet, configuration of Customer's equipment or reliability of its connection, QFS cannot be responsible for communication failures, distortions or delays when trading on-line (via Internet). In no event shall QFS be liable for speculative or expectancy damages for potential future lost profits.

16. Limitation of liability. Customer accepts any trading system provided by QFS "as is," and without warranties, express or implied, including, but not limited to, the implied warranties of merchantability or fitness for a particular use, purpose or application; timeliness; freedom from interruption; or any implied warranties arising from trade usage, course of trading or course of performance. Under no circumstances shall QFS be liable for any punitive, indirect, incidental, special or consequential loss or damages, including loss of business, profits or goodwill. QFS shall not be liable to Customer by reason of delays or interruptions of service or transmissions, or failures of performance of QFS's or its affiliate systems, regardless of cause, including, but not limited to, those caused by hardware or software malfunction; regulatory action; acts of god; war, terrorism, or our intentional acts. Customer recognizes that there may be delays or interruptions in the use of our system, including, for example, those caused intentionally by QFS for purposes of servicing the system. QFS does not guarantee that alternative trading arrangements will be available at a particular time and QFS will not be held liable for delays in entering an order.

17. Margin. QFS's margin policies require that Customer's Account be properly margined at all times. Failure to meet margin requirements may result in the liquidation of any open positions with a resultant loss. QFS reserves the right to liquidate all positions without notice if an Account falls

below Customer's minimum margin requirement, in accordance with QFS's margin call policy.

18. Quoting errors. Should quoting errors occur, which may include, but are not limited to, a mistype of a quote by QFS, a quote which is not representative of fair market prices, an erroneous price quote from a QFS employee, such as but not limited to a wrong big figure quote or an erroneous quote due to failure of hardware, software or communication lines or systems and/or inaccurate external data feeds provided by third-party vendors, QFS will not be liable for the resulting errors in Account balances. The foregoing list is not meant to be exhaustive and in the event of a quoting error, QFS reserves the right to make the necessary corrections or adjustments on the Account involved. In the event of a system error where interest is not charged or credited as scheduled, QFS reserves the right to apply the missed interest to the Account at any time.

19. Third-Party Authority. In the event that Customer grants trading authority or control over Customer's Account to a third-party trading advisor, such as a Money Manager, whether on a discretionary or non-discretionary basis, QFS shall in no way be responsible for reviewing Customer's choice of such trading advisor, or for making any recommendations with respect thereto. QFS makes no representations or warranties concerning any trading advisor; QFS shall not be responsible for any loss to Customer occasioned by the actions of the trading advisor; and QFS does not, by implication or otherwise, endorse or approve of the operating methods of any trading advisor. If Customer gives a Money Manager authority to exercise any rights over Customer's Account, Customer does so at Customer's own risk. Customer should regularly review the activity in Customer's Account to ensure that Customer approves of the transactions placed on Customer's behalf by Customer's Money Manager.

20. Disclosure Regarding Bankruptcy Protections. The transactions Customer is entering into with QFS are not traded on an exchange. Therefore, Customer's funds may not receive the same protections as funds used to margin or guarantee exchange-traded futures and options contracts, which receive a priority in bankruptcy. Since that same priority has not been given to funds used for off-exchange Forex trading, if QFS becomes insolvent and Customer has a claim for amounts deposited or profits earned on transactions with QFS, Customer's claim may not receive a priority. Without a priority, Customer is a general creditor and Customer's claim will be paid, along with the claims of other general creditors, from any monies still available after priority claims are paid. Even customer funds that QFS keeps separate from its own operating

funds may not be safe from the claims of other general and priority creditors.

21. Volatile Market Conditions. Trading at times of extraordinarily volatile market conditions, e.g. key news announcements may expose the Customer to additional risks, including the risk that the Customer may not get the price him or her requests. QFS cannot and does not guarantee its prices in times of abnormal market conditions or volatility.

22. Simulated Conditions. Simulated conditions may differ from real conditions. Therefore, Customers who trade on demo Accounts should not necessarily expect the same results from live trading.

23. Referring Parties. IF YOU WERE REFERRED TO QFS BY AN INTRODUCING BROKER, REFERRING PARTY OR THIRD PARTY ADVISOR (EACH, AN "IB"), PLEASE BE ADVISED THAT QFS AND YOUR IB ARE WHOLLY SEPARATE AND INDEPENDENT FROM ONE ANOTHER AND THERE EXISTS NO JOINT VENTURE OR PARTNERSHIP RELATIONSHIP BETWEEN THE PARTIES. ADDITIONALLY, NEITHER IB NOR ANY OTHER EMPLOYEE OR AGENT OF IB IS AN AGENT OR EMPLOYEE OF QFS.

a. QFS does not control, and cannot endorse or vouch for the accuracy or completeness of any information or advice Customer may have received or may receive in the future from Customer's IB or from any other person not employed by QFS regarding Forex trading or the risks involved in such trading.

b. QFS provides risk disclosure information to all new Customers when they open Accounts. Customer should read that information carefully, and should not rely on any information to the contrary from any other source.

c. Customer acknowledges that no promises have been made by QFS or any individual associated with QFS regarding future profits or losses in Customer's Account. Customer understands that Forex trading is very risky, and that many people lose money trading.

d. If an IB or any other third party provides Customer with information or advice regarding Forex trading, QFS shall in no way be responsible for any loss to Customer resulting from Customer's use of such information or advice.

e. To the extent Customer has previously been led to believe or believes that utilizing any third party trading system, course, program, research or recommendations

provided by IB or any other third party will result in trading profits, Customer hereby acknowledges, agrees and understands that all Forex trading, including trading done pursuant to a system, course, program, research or recommendations of IB or another third party involves a substantial risk of loss. In addition, Customer hereby acknowledges, agrees and understands that the use of a trading system, course, program, research or recommendations of IB or another third party will not necessarily result in profits, or will avoid losses or limit losses.

f. Because the risk factor is high in foreign currency trading, only genuine risk capital should be used in such trading. If Customer does not have capital which the Customer can afford to lose, Customer should not trade in the foreign currency markets.

g. Customer understands and acknowledges that QFS may compensate Customer's IB for introducing Customer to QFS and that such compensation may be on a per-trade basis or other basis.

h. Customer understands and agrees that if Customer's Account with QFS is introduced by an IB, that IB shall have limited access to information regarding Customer's QFS Account, but the IB shall not have the right to enter into any trades on Customer's QFS Account unless authorized by Customer under a power of attorney between Customer and IB granting such IB the right to trade on Customer's Account.

i. Customer understands and acknowledges that Customer may have only one IB, a party that originally referred Customer to QFS.

j. Customer may terminate Customer's relationship with an IB by providing written notice to QFS. Customer understands and acknowledges that Customer cannot be considered the client of any other IB. Should you have any questions regarding the risks of trading in foreign currency; please contact your Account representative.

#### 24. PRIVACY POLICY.

Information Collected by QFS. The categories of nonpublic personal information which QFS shall collect include: (1) information provided by the customer when opening an Account, or to process a transaction, such as name, address, assets, bank information, prior trading experience, etc.; (2) information used to verify the identity of the customer, including copies of government issued identification materials such as passports, drivers licenses, and credit reports; (3) Information resulting from transactions between the customer and QFS or an affiliate

of QFS, such as withdrawal and deposit forms; (4) Information derived from customer's navigation and usage of QFS's website and online platforms, including Account trading statements.

a. Information Disclosed by QFS and To Whom QFS Discloses the Information. QFS does not share nonpublic personal information about our clients or former customers to anyone, except as permitted by law. For example, QFS may provide information to non-affiliated third parties, as permitted by law, in providing financial services to you. This includes a consumer reporting agency that prepares your credit report. Furthermore, QFS may provide information, as permitted by law, to government or regulatory agencies and to comply with a legal summons, court order, subpoena or a similar legal process, audit or investigation. We may also disclose your nonpublic personal information if you authorize such disclosure.

b. Confidentiality and Security Procedures. Only those personnel for whom the information is necessary to complete a given transaction shall possess the authority to access the information. QFS, its personnel, and its affiliates shall strictly adhere to security practices and procedures to ensure the confidentiality of its customers' information. QFS maintains numerous safeguards that comply with Federal regulations to guard your nonpublic personal information. QFS will continue to protect the privacy of former customers' nonpublic personal information in the same manner as when they were customers. Unlike continuing customers, however, former customers will not receive annual privacy notices. QFS will provide a notice of our privacy policy annually, as long as the customer maintains an Account with QFS. QFS reserves the right to make changes to this policy. This policy may always be reviewed on [www.tfxmarkets.com](http://www.tfxmarkets.com).

#### J. CONSENTS AND FURTHER AGREEMENTS

##### 1. CONSENT TO ELECTRONIC TRANSMISSION OF CONFIRMATIONS & ACCOUNT STATEMENTS.

Customer hereby consents to have Customer's Account information and trade confirmations available on the Internet, in lieu of having such information delivered to Customer via mail or e-mail, as specified in paragraphs labeled "Statements and Confirmations" and "Communications" of the Customer Agreement.

##### 2. AUTHORIZATION TO TRANSFER FUNDS.

Customer hereby agrees that QFS may, at any time and from time to time, in the sole discretion of QFS, apply and transfer from any of Customer's Accounts with QFS to any of Customer's other accounts, whether held at QFS or other approved financial institutions, any of the Contracts,

currencies, securities or other property of Customer held either individually or jointly with others to another account.

### 3. AGREEMENT TO USE COLLATERAL.

Customer authorizes QFS to sell, pledge, rehypothecate, assign, invest, commingle and otherwise use any Collateral held by QFS, including, but not limited to, using the Contracts as collateral for a loan to QFS, and, further trading with the Collateral, as provided in the Customer Agreement (including, but not limited to Paragraph 6 thereof). Where Customer's Account consists of more than one Account, this authorization shall apply to all of Customer's Accounts with QFS. This Agreement to Use Collateral shall remain in effect so long as Customer's Account with QFS remains open or Customer has any obligations of any kind to QFS, under the Customer Agreement.

### 4. TAX ID CERTIFICATION.

Customer hereby certifies, under penalty of perjury, that (1) the number provided on the Customer Application is Customer's correct Taxpayer Identification Number and (2) the ownership, or beneficiary, of Customer's Account is not subject to withholding.

### 5. ARBITRATION AGREEMENT.

Any dispute, claim or controversy between Customer, on one hand, and QFS and/or its officers, directors, agents or employees, on the other hand, arising out of or relating to the Customer Agreement, Customer's Account with QFS or any other trading between Customer and QFS shall be resolved by binding arbitration. Any dispute between the Customer and QFS shall be resolved by the International Centre for Dispute Resolution ("ICDR"), in accordance with the International Arbitration Rules in effect at the time such arbitration is commenced. The award in such arbitration proceeding shall be final and binding, and may be entered in any court having jurisdiction thereof. Customer and QFS agree to take all steps and execute all documents necessary for the implementation of arbitration proceedings. All statutes of limitations applicable to any dispute apply to any arbitration between Customer and QFS. The provisions of this Arbitration Agreement shall survive termination, amendment or expiration of Customer's Account relationship or the governing QFS Customer Agreement or any other relationship between Customer and QFS. Either Customer or QFS may require the submission of the dispute to binding arbitration at any reasonable time, notwithstanding that a lawsuit or other proceeding has been commenced. Neither Customer nor QFS shall be entitled to join or consolidate disputes by or against others in any arbitration, or to include in any arbitration any dispute as a representative or member of a

class, or to act in any arbitration in the interest of the general public or of a private attorney general. Except as may be required by law, neither a party nor an arbitrator may disclose the existence, content, or result of any arbitration hereunder without prior written consent of both parties. The award shall be made within nine months of the filing of the notice of intention to arbitrate (demand), and the arbitrator(s) shall agree to comply with this schedule before accepting appointment. However, this time limit may be extended by agreement of the parties or by arbitrator(s) if necessary. QFS shall pay any incremental fees that may be assessed by a qualifying forum for provision of a mixed panel, unless the arbitrators in a particular proceeding determine that the customer has acted in bad faith in initiating or conducting the proceeding.

### K. TRADING RULES AND PROCEDURES.

The following Trading Rules and Regulations combined with the QFS user guide and trading policy document will outline procedures and policies regarding trading and setting up an Account with QFS. All Customers are required to read, understand and adhere to these rules and regulations. QFS reserves the right to change any rules or regulations at its sole discretion and at any time.

#### 1. TRADING HOURS:

- a. The QFS normal trading week begins at 22:00 GMT (21:00 GMT saving daylight) on Sunday and ends at 22:00 GMT (21:00 GMT saving daylight) on Friday (time are subject to change.)
- b. QFS will announce and display on a best efforts basis a holiday schedule on the <http://www.tfxmarkets.com> website when trading will not take place.
- c. In the event of a holiday, QFS will pre-announce the start-up time when trading will resume in advance and display the information on the <http://www.tfxmarkets.com> website.
- d. QFS reserves the right at its sole discretion to conduct special technical maintenance times when trading electronically may not be available.

#### 2. DEPOSIT AND ACCOUNT INFORMATION.

- a. Deposits can be made via a wire transfer. Funds are not available for trading until they clear at the bank and posted to the Customer's trading Account (please see PAYMENT INSTRUCTIONS below).

b. All bank fees such as wire transfer fees into and out of the Account will be debited to the Customer's trading Account as they occur.

c. In instances where the Customer is closing an Account with instructions to wire the remaining balances, the wire transfer fee will be deducted from the Final Account Balance forwarded to the Customer.

d. All deposits are accepted in USD and EUR. Customers from foreign countries have the option to fund in these currencies or convert any other currency into USD before wiring to the QFS clearing bank, or wire any unsupported currencies to our clearing bank at which point our clearing bank will convert the balances into USD at their current conversion rate for that currency.

e. A minimum deposit of 100 is required to open an Account with QFS.

f. Before any payment from an Account is made, the Customer is required to mail a Funds Withdrawal Form to:

Quantix Financial Services Ltd.  
Suite C, Orion Mall, Palm Street, Victoria, Seychelles

Or e-mail the signed Funds Withdrawal form to:  
[support@tfxmarkets.com](mailto:support@tfxmarkets.com)

h. Under NO CIRCUMSTANCES will QFS accept a payment or deposit into an Account by a person or entity other than the person or entity whose name appears on the Account.

i. Under NO CIRCUMSTANCES will QFS make payment to a person or entity other than person or entity whose name appears on the Account.

j. Under NO CIRCUMSTANCES will QFS transfer funds from one Account with QFS to another Account at QFS with different Account Authorization information.

### 3. PAYMENT INSTRUCTIONS.

All wired payments should be made to QFS bank accounts as it appears on QFS systems and/or websites.

### 4. LIQUIDATION LEVEL.

QFS reserves the right to automatically liquidate the position and the Customer will be responsible for all losses as a result of the liquidation. QFS reserves the right to change the Liquidation Level at its sole discretion.

5. Prices from QFS are independent of prices found elsewhere. Customers acknowledge that the prices reported

by QFS for buying and selling currency pairs are independent and can differ from the prices displayed elsewhere or from other liquidity providers in the interbank market. Differences can result from, but are not limited to, changes in liquidity from interbank market makers to QFS, an unbalanced position or exposure in currency pairs at QFS, or differing expectations of price movements in currency pairs by QFS. QFS expects that in most cases the prices provided to its Customers will be in line with the general interbank market but does not warrant or imply that this will always be the case.

6. Rollover rates for open positions of currency pairs are determined by QFS and are independent of prices found elsewhere in the Interbank market. Customer acknowledges that all existing Spot Open Positions that remain open over the end of business day for QFS, defined as 22:30 - 23:30 GMT (subject to be changed), are automatically rolled over to the next available Spot Settlement Date at a net debit or credit to the Customer(s) Account as determined by spot interest rates determined solely by QFS. In general, if the Customer is long a currency that has higher spot interest rate than the currency that Customer is short; the Customer can expect a net credit added to the Customer's Account value at the end of day. If the Customer is short a currency that has a higher spot interest rate than the currency that the Customer is short, the Customer can expect a net debit subtracted from the Customer Account Value at the end of the day. Rollover debits and credits are also influenced by the number of days that the position has to be rolled. For positions that need to be rolled from a spot settlement date (value date) of Friday to Monday, the debit or credit will reflect rollover from Friday to Monday or three business days. For rollovers from Monday to Tuesday, Tuesday to Wednesday, Wednesday to Thursday and Thursday to Friday, the rollover debit or credit is for only one business day. If there is a holiday and QFS is closed, the rollover would take into consideration the holiday. For example, if Tuesday is a holiday, rollovers from Monday will be for two (2) business days (i.e. from Monday to Wednesday). Since rollover debits and credits are determined by the respective short-term spot interest rates of the respective currencies that make up a currency pair, a large spread from one currencies rate in relation to another's can cause a large debit or credit rollover amount. This spread can result, but is not limited to, a countries tightening of credit conditions in order to dissuade speculators from shorting a currency versus another. The Bank of England in the early 1990's raised short term interest rates to over 20% to dissuade currency speculators from selling Sterling against other currencies when the Pound Sterling came under pressure by speculators. In this situation, those who were short STG and long US Dollars were forced to rollover



their spot positions at a large debit from one spot settlement date to the next. By doing so the Bank of England was attempting to dissuade currency speculators from selling STG over spot and rolling over the position from one day to the next. The action was intended to force those who were short STG, to cover their positions before the end of the day forcing an underlying bid into the currency. Year-end and quarter-end periods can also cause unusual spikes in short-term interest rates that may cause temporary spikes in rollover debits and credits. Customers acknowledge that there exists a rollover risk to currency positions. QFS will display the rollover debits or credits for the respective currencies pairs in the QFS application and automatically update Customer Reports to reflect the cash flow. QFS reserves the right to change the credits or debits at its sole discretion if the original amounts are in wrong due to an error or omission.

7. Sweep rates for currency balances other than USD are determined by QFS and may be independent of prices found elsewhere in the Interbank market. Profits that are calculated in a foreign currency are “swept” into dollars when the open positions are closed and the Profit and Loss realized. For example, if a Customer buys one (1) lot of USD/JPY at 115.00 and sells the same one (1) lot at 116.00, the realized profit on the transaction would be:

Sale Proceeds in Yen = ¥11,600,000  
 Less: Purchase Proceeds in Yen = ¥11,500,000  
 Realize Profit of the Trade = ¥ 100,000

Since the realized profit is in Yen, the amount must be swept into US dollars by selling Yen and buying USD. If the exchange rate for the USD/JPY exchange rate is 116.05, the 100,000 Yen are converted and swept into USD at 116.05 creating a USD realized profit of \$861.70 ( $100,000 / 116.05 = \$861.70$ ). When trading in currencies where the secondary currency is USD (i.e., EUR/USD and GBP/USD), the realized profit and loss is already stated in USD. As a result, the Profit or Loss does not have to be swept. There is No Guarantee of Profit from Trading with QFS: Customer acknowledges that neither QFS nor any of its representatives guarantees to the Customer that they will profit from trading or investing in FX. Customer further acknowledges that they could sustain the loss of their entire Risk Capital deposited in their Account and are financially able to withstand any losses incurred.

8. There is No Guarantee that QFS will be able to execute stop loss orders, limit orders or OCO Orders at the Customer Entered Price. Customer acknowledges and agrees that there may be market, liquidity or other conditions that will prevent QFS from executing Customers specific Stop Loss Orders, Limit Orders or

OCO Orders at the Customer designated price. In some cases the orders will be executed at prices that are less favorable to the price entered and desired by the Customer. The Customer acknowledges and agrees that they are still responsible for trades executed at levels different from their orders and that QFS is not liable for failure to do so.

9. There is technology risk inherent in trading online or via a software application. Although QFS has invested a lot of resources developing, testing, configuring and integrating the Trading Platform and other relevant software and hardware, the Customer acknowledges and agrees that QFS does not guarantee that the Customer will be able to successfully execute transaction, monitor their positions, or perform other essential tasks of QFS while using the public Internet and other technology from QFS or from third party vendors known or not known for which QFS may rely on. QFS cannot control, without limitation, the routing, Internet connectivity, reliability of customer or QFS equipment, network connections or any other technology hardware malfunction caused by QFS hardware, hardware and connectivity that makes up the public Internet, or hardware at the Customers location. Nor does QFS guarantee, although all effort has been made to the contrary, that the Trading Platform and Associated Back Office and Broker Software Interfaces nor any other code or application including but not limited to the interface with QFS liquidity provider(s) or the interface with the escrow Account institution or other technology application that would come under the heading software, are error-free and would not lead to communications problems, computer software or hardware breakdowns, malfunctioning errors, and any and all problems or glitches associated with computer problems or any other technical cause or causes. Customer acknowledges and agrees that QFS provides Trading Platform and Associated Back Office and Broker Software Interfaces “as is,” without any warranties of merchantability, fitness for a particular purpose, or other express or implied warranties.

10. Client Orders cannot be revoked once given. QFS may, at its sole discretion, allow full or partial revocation and/or amendment of such Order only in exceptional circumstances.

11. QFS has the right at its discretion to increase or decrease spreads and/or leverage, control maximum order amounts and limit clients’ total exposure.

12. Stop Loss, Take Profit, and Limit Orders on the QFS’s financial instruments, will be executed at the price declared by the Client on the first current price touch or under certain market conditions, the order might not be executed at the declared price but at the next best price.

Where there is technical failure either to the trading platform or financial tools or otherwise QFS reserves the right either to offer a different opening/closing price or, not to execute the Order. QFS is not obliged to give reasons or notice as to the reasons for suspending, declining or cancelling Client's instructions. Additionally, in the event that QFS does decide to suspend or cancel an instruction, such will not affect any obligations owed by the Client to the Company or any right of the Company against the Client or his/her assets.

13. QFS has a discretionary right to close positions from the most unprofitable where the Margin is less than 5%. QFS reserves the right from time to time to increase margin requirements for all financial instruments offered by QFS prior to QFS announcements or where market conditions require such increases. Clients' open positions may be subject to forced liquidation and the client may suffer significant loss in the case of failure to fulfil such requirements on time.

14. Financial instruments that have an expiration date, if are not closed prior to the expiration date, then QFS will forcibly close them at the last available price.

## CLIENT DECLARATION

1. S/He is over 18 and to the best of his knowledge and belief, the information provided in Personal Questionnaire, and any other documentation supplied in connection with the application form, is correct, complete and not misleading and he will inform QFS of any changes to the details or information entered in the Personal Questionnaire.

2. S/He is complying with the restrictions / policies, stipulated in QFS's Website.

3. S/He accepts to be notified with regard to the financial instruments that have an expiration date via the platform/ email / or any other method the Company may find fit. Further s/he accepts full responsibility to be informed and updated at all times.

4. The Client accepts full and sole responsibility of his account's activity; any communication between the Client and QFS's representatives, any market reviews, fundamental and technical analysis provided are only for informative purposes and no liability can fall under the Company.

5. The Client agrees to follow the complaint procedure provided by the Company and if QFS has failed to satisfy the Client s/he may proceed with legal proceedings.